



## Terms and Conditions

These Terms and Conditions ("Agreement") are entered into between Ashton Jones Solutions, LLC, doing business as Keys to Paradise ("Company"), including its photography services under the name and/or trademark Ashton Jones Photography, and the user ("User") accessing or using the services provided by the Company. By accessing or using the services, the User agrees to be bound by all terms and conditions of this Agreement.

### 1. Description of Services

#### 1.1 Travel Services:

The Company provides travel services, including but not limited to trip planning, reservations, accommodations, transportation, and other related services ("Services"). The User acknowledges and agrees that the Services may be subject to additional terms and conditions imposed by third-party providers.

#### 1.2 Photography Services:

In addition to travel services, the Company also offers professional photography services ("Photography Services") for capturing memorable moments during trips or other occasions. The User understands and agrees to the specific terms and conditions related to Photography Services, including pricing, copyright ownership, usage rights, and delivery timelines.

### 2. User Responsibilities

#### 2.1 Accurate Information:

The User agrees to provide accurate and complete information to the Company during the booking or inquiry process or when engaging the Photography Services. Any misrepresentation of information may result in the cancellation of services or additional charges.

#### 2.2 Compliance with Laws:

The User acknowledges and agrees that it is their sole responsibility to comply with all applicable laws, regulations, and requirements of the countries they will be visiting or transiting through, including those related to passports, visas, entry requirements, and travel documents. The Company shall not be responsible for any consequences or disruptions arising from the User's failure to comply with these laws.

#### 2.3 Conduct:

The User agrees to behave responsibly, respectfully, and in a manner that does not disrupt or harm others' experiences. The Company reserves the right to refuse services or terminate the User's participation if their conduct is deemed inappropriate or violates this Agreement.



### 3. Booking and Payment

#### 3.1 Booking Process:

The User may book the Services through the Company's website, authorized agents, or other designated channels. The booking process may require the submission of personal information, payment details, and acceptance of specific terms and conditions.

#### 3.2 Payment Terms:

The User agrees to pay all applicable fees and charges associated with the Services as agreed upon during the booking process. Payment methods, cancellation policies, and refund eligibility are outlined in the specific terms and conditions related to each service or package.

#### 3.3 Refunds:

Unless the User has purchased travel protection as offered by the Company, all Services booked through the Company are non-refundable. The User acknowledges and understands that cancellations, modifications, or no-shows may result in the forfeiture of any payments made for the Services. The User is responsible for reviewing and understanding the specific terms and conditions related to cancellations and refunds for each service or package before making a booking.

#### 3.4 Travel Protection:

The Company offers travel protection options to provide additional coverage and flexibility in case of unforeseen circumstances that may result in the need to cancel or modify the Services. The User acknowledges that travel protection, if purchased, may offer certain refund or rescheduling options as outlined in the specific terms and conditions of the travel protection plan. It is the User's responsibility to review and understand the terms and coverage provided by the travel protection plan before making a decision to purchase.

### 4. Cancellations and Refunds

#### 4.1 Cancellation by User:

Cancellation requests must be made in accordance with the specific cancellation policy provided for each service or package. The User acknowledges that cancellation fees or non-refundable amounts may apply.

#### 4.2 Cancellation by Company:

The Company reserves the right to cancel or modify services due to unforeseen circumstances, such as severe weather conditions, natural disasters, or other events beyond its control. In such



cases, the User will be informed, and efforts will be made to provide suitable alternatives or refunds where applicable.

#### 4.3 Refunds:

Refunds for eligible cancellations or modifications will be processed in accordance with the specific terms and conditions outlined for each service or package. The Company will not be responsible for any third-party fees, such as bank charges, associated with the refund process.

### 5. Liability and Disclaimers

#### 5.1 Limitation of Liability:

The Company shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of or relating to the use or inability to use the Services. The User agrees that the Company's total liability shall not exceed the fees paid for the Services.

#### 5.2 Travel and Photography Risks:

The User acknowledges that travel and photography activities involve inherent risks, including but not limited to accidents, injuries, loss, or damage to personal belongings. The User assumes

all liability related to such risks.

#### 5.3 Third-Party Providers:

The Company may engage third-party providers, such as airlines, hotels, transportation companies, and photographers, to deliver the Services. The User acknowledges that the Company is not responsible for the acts, errors, omissions, or any misconduct of these third parties.

### 6. Intellectual Property

#### 6.1 Company's Ownership:

All intellectual property rights, including but not limited to trademarks, logos, content, and designs, associated with the Company's Services are the property of the Company or its licensors. The User shall not use, reproduce, modify, or distribute these materials without the Company's prior written consent.

#### 6.2 User's Content:

By submitting any content, including photographs, testimonials, or reviews, to the Company, the User grants the Company a non-exclusive, worldwide, royalty-free license to use,



reproduce, modify, and display the content for promotional and marketing purposes related to the Services.

## 7. Governing Law and Jurisdiction

This Agreement shall be governed by and construed in accordance with the laws of [Jurisdiction]. Any disputes arising out of or in connection with this Agreement shall be submitted to the exclusive jurisdiction of the courts of [Jurisdiction].

## 8. Severability

If any provision of this Agreement is found to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and effect. The parties shall replace the invalid provision with a valid provision that achieves, to the extent possible, the original purposes and economic benefits of the Agreement.

## 9. Entire Agreement

This Agreement constitutes the entire agreement between the User and the Company, superseding any prior agreements or understandings, whether written or oral, relating to the subject matter herein.

## 10. Chargebacks and Credit Card Disputes

### 10.1 Dispute Resolution:

In the event of any dispute, chargeback, or credit card dispute initiated by the User relating to the Services provided by the Company, the User agrees to contact the Company directly to attempt to resolve the issue in good faith before initiating any formal dispute process.

### 10.2 No Liability for Chargebacks:

The User acknowledges and agrees that initiating a chargeback or credit card dispute without first contacting the Company constitutes a material breach of this Agreement. In such cases, the User forfeits any right to a refund or compensation from the Company, and the Company reserves the right to pursue legal remedies to recover any costs, expenses, or damages incurred as a result of the chargeback or credit card dispute.

### 10.3 Cooperation and Information:



If the User initiates a chargeback or credit card dispute, the User agrees to cooperate fully with the Company's investigation and provide any necessary information or documentation requested by the Company to resolve the dispute.

#### 10.4 Remedies for Unauthorized Disputes:

If the User initiates a chargeback or credit card dispute for services that have been properly rendered and in accordance with this Agreement, the User agrees to be liable for any costs, expenses, or damages incurred by the Company in responding to or defending against the dispute. The User also acknowledges that the Company may take appropriate legal action to recover such costs, expenses, or damages.

Thank You for choosing Ashton Jones Solutions, LLC to assist with your travel and photography needs. Please direct any questions to our contact us page on our website [keystoparadise.net](http://keystoparadise.net) or email the team at [support@keystoparadise.net](mailto:support@keystoparadise.net).